



## Our sustainability statements

Vivosa Apulia Resort is committed to paying attention to what impact its activities have on the regional community, individuals, and business partners. We will work to ensure that Vivosa Apulia Resort has a positive influence in the social and commercial area of Salento, while continuing to avoid negative impacts.

### ~ Certification / Quality

We value certification in order to obtain broader sustainability in the social and economic sectors. We actively communicate with our guests and staff through questionnaires to receive quality feedback and suggestions with the intention of improving wherever and whenever possible.

### ~ Responsible Tourism

Vivosa Apulia Resort is a member of various associations committed to sustainability. We offer nearby excursions led by certified nature experts, inviting our clients to respect and not disturb flora and fauna. We also recommend local products, restaurants, and shops to support local development.

### ~ Procurement

We mainly purchase local products to support the local economy and to reduce transport distances and therefore the emission of CO<sub>2</sub> into the air. The seafood products we serve come from sustainable fishing; we do not buy products of protected species.

### ~ Personnel

Vivosa Apulia Resort hires most of its employees from nearby towns to support the local economy and to prevent emigration. Our staff has national contracts, which include all the expected benefits and rights. Staff selection takes place without any kind of discrimination (religion, sex, age, race, maternity, physical appearance, disability).

### ~ Health and Safety

We ensure healthy and safe working conditions. To prevent accidents or illnesses caused by work, employees take part in specific training courses. We also provide 24/7 medical service for customers and staff. Emergency procedures have been implemented.

### ~ Training

Our hotel offers its employees continuous and specific training courses, including courses on our sustainability policy and how to apply it. We also collaborate with hotel management institutes. We offer internships, technical and environmental training courses and we are committed to integrating students into our hotel.

### ~ Donations

Our philosophy is to support community needs with in-kind or monetary donations. These include the parish church, local sports clubs, local festivals, and more.

### ~ Children

We adhere to the UN convention on the rights of children and watch over their well-being by protecting them from all forms of exploitation, including sexual exploitation.